November 2, 2020

To: All Clients  
Re: COVID-19 Swab Testing/Flu Testing  

**We now have three testing platforms that can perform COVID-19 testing!**

Turnaround time has been a challenge in the past, but The Path Lab can now provide **24 to 48 hour** turnaround time for all COVID-19 swab testing in the Lake Area.

Lab orders and billing may be handled several ways. See examples below.

**Option A. Client Billing**  
Example 1: A business, physician’s office, or school may order a test on a patient. The Path lab will bill the client directly. The client will indicate the billing type on the Path Lab requisition.

**Option B. Insurance Billing**  
Example 1: If a student is attending school and is suspected of the virus, they may come to The Path Lab with an order from their primary physician. Orders may also be faxed to us at 337.312.1311. The patient’s insurance will be billed.

Example 2: If a patient is not feeling well, they can contact their physician for orders and be tested at our laboratory. The patient’s insurance will be billed.

**Option C. Direct to Consumer**  
Example 1: If a student or patient wants to order testing without a physician’s order, they may do so. They will be required to pay the $75 testing fee.

To better understand the different types of testing offered, please go to our website at [www.thepathlab.com](http://www.thepathlab.com). Click on the *News and Events* tab, and choose **COVID-19 FAQs**.

** We perform both Flu A/B and COVID-19 testing in-house. Both tests may be ordered simultaneously to identify the exact virus. **

If you have any questions, please contact Nicole Leger at [nleger@thepathlab.com](mailto:nleger@thepathlab.com) or 337.312.1256.

“Providing High Quality Pathology Services, With Superior Customer Satisfaction”